How to clear your web browser's cache, cookies, and history

Before you begin

Clearing your web browser's cache, cookies, and history may remove data such as the following:

- Saved passwords
- Address bar predictions
- Shopping cart contents, etc.

While you should clear your web browser's cache, cookies, and history periodically in order to prevent or resolve performance problems, you may wish to record some of your saved information first.

Mobile browsers

Android

The steps to clear your cache, cookies, and history may differ depending on the model of your Android device and your preferred browser, but you should be able to clear your cache and data from your application management settings menu:

1. Go to `Settings` and choose `Apps` or `Application Manager`.
2. Swipe to the `All` tab.
3. In the list of installed apps, find and tap your web browser. Tap `Clear Data` and then `Clear Cache`.
4. Exit/quit all browser windows and re-open the browser.

Chrome for Android

1. Tap `Chrome menu > Settings`.
2. Tap `(Advanced) Privacy`.
3. From the "Time Range" drop-down menu, select `All Time`.
4. Check `Cookies and Site data`, and `Cached Images and Files`.

5. Tap `Clear data`.

6. Exit/quit all browser windows and re-open the browser.

Safari for iOS

1. Open your Settings app.

2. Tap `Safari`.

3. Tap `Clear History and Website Data` and confirm.

4. Exit/quit all browser windows and re-open the browser.

Chrome for iOS

1. Tap `Chrome menu > Settings`.

2. Tap `Privacy`.

3. Tap `Clear Browsing Data`.

4. Choose the data type you want to clear.

5. Tap `Clear Browsing Data`.

6. Exit/quit all browser windows and re-open the browser.

Desktop browsers

Chrome

In the browser bar, enter:

`chrome://settings/clearBrowserData`

At the top of the "Clear browsing data" window, click `Advanced`.

Select the following:

1. Browsing history

2. Download history

3. Cookies and other site data

4. Cached images and files

From the "Time range" drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select `All time`.

Click `CLEAR DATA`.

Exit/quit all browser windows and re-open the browser.

Firefox

In the top right, click the hub icon (three horizontal lines).

1. Click: `Options`

2. Click: `Privacy & Security`
3. Under the `Cookies and Site Data` select `Clear Data`

   Make sure `Cookies and Site Data` and `Cached Web Content` are selected
4. Click: `Clear`

   A window will pop-up click `clear now`.

Exit/quit all browser windows and re-open the browser.

Microsoft Edge

In the top right, click the Hub icon (looks like star with three horizontal lines).

1. Click the History icon (looks like a clock), and then select `Clear all history`.
2. Select `Browsing history`, then `Cookies and saved website data`, and then `Cached data and files`. Click `Clear`.

After the `"All Clear!"` message appears, exit/quit all browser windows and re-open the browser.

Internet Explorer 11

Select `Tools > Safety > Delete browsing history`

   If the menu bar is hidden, press Alt to make it visible.

Deselect `Preserve Favorites website data`, and select:

1. `Temporary Internet files` or `Temporary Internet files and website files.`
2. `Cookies` or `Cookies and website data.`
3. `History.`

Click `Delete.` You will see a confirmation at the bottom of the window when the process is complete.

Exit/quit all browser windows and re-open the browser.

Safari 8 and later

From the `Safari` menu,

1. Select `Clear History` or `Clear History and Website Data.`
2. Select the desired time range, and then click Clear History.

Go to `Safari > Quit Safari` or press `Command-Q` to exit the browser completely.